MinistrySafe Frequently Asked Questions (FAQs)

Frequently asked questions:

Q – How much is this going to cost?
A – Philadelphia Insurance and SUSUMC have partnered to cover the membership fee and trainings for all SUSUMC member churches and ministries.

Q – How efficient is the email system?
A – Very efficient! MinistrySafe sends thousands of links per month and about 95% of them get to the trainee the first time. Mainstream providers like Gmail and Yahoo recognize MinistrySafe emails.

Q – Are there common reasons for not receiving the email?
A – Yes. Forgetting to select which Awareness Training to send and incorrect email addresses account for the majority of errors in receiving. However, because this is a *child sexual abuse* awareness training, some SPAM filters sort to junk mail or reject the email altogether.

Q – Can I send the link to any email address?
A – Yes. In fact, you can send the training links to your own email, a church email, or shared email address. You can even forward them; copy and paste the link; whatever you need to do. However, the training links are specific to one trainee and that trainee must use his or her own link.

Q – Does the training have to be completed in one sitting?
A – No, a trainee can close out of a training session and use the training link to pick up where they left off.

For more information please visit:

www.susumc.org/safe-sanctuaries