



June 29, 2021

To: The Susquehanna Conference of the United Methodist Church

Graham Company is excited to begin working with the Susquehanna Conference as your insurance broker partner beginning July 1st, 2021. Graham has been helping large organizations like the Susquehanna Conference to manage and insure risk for over 60 years.

While the faces and names may be changing, we are committed to provide a smooth transition process from Engle, Hambright & Davies (EH&D). Your current insurance policies and insurance companies will remain in place and unchanged until at least next year's renewal in January.

We have set up a dedicated phone number (800-564-7040) for the Susquehanna Conference to ensure that your changes (such as automobile insurance additions/deletions; property updates, certificate of insurance requests) questions, and claim filings will be handled promptly by the appropriate Graham Company team members.

Effective July 1st, all insurance-related changes, questions, and claims should no longer be directed to EH&D, but to Graham Company at 800-564-7040.

We look forward to a long and fulfilling partnership with the Susquehanna Conference.

Best Regards,

Your Graham Company Service Team



Property & Casualty Insurance Broker Contact Information

Graham and Company Claims and Account Management Services

800-564-7040

Press **1** to report a **New Insurance** claim

Press **2** for a question regarding a previously reported claim

Press **3** for Automobile additions or deletions

Press **4** for Certificate of Insurance Request

Press **5** to Add or Delete a location from the Insurance Schedule

Press **6** for General Questions about the Insurance Program.

Questions regarding payments and insurance claim checks, please call the Susquehanna Conference Finance Office at:

(717) 766-5275

Extension 4

Ann Watts